



customer service interactive tool query

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System and method for the creation and automatic deployment of personalized ...

US Pat. 6829334 - Filed Feb 2, 2000 - MicroStrategy, Incorporated
"Back-to-Back Upgrades—Vendors Introduce Reporting, **Query Tools**", InformationWeek,
No. 598, Sep. 23, 1996, 1 page. "Desktop OLAP Tools—If the **Tool** Fits, ...

System and method for the creation and automatic deployment of personalized ...

US Pat. 6587547 - Filed Dec 7, 1999 - Microstrategy, Incorporated
"Back-to-Back Upgrades -Vendors Introduce Reporting, **Query Tools**", InformationWeek,
No., Sep. 23, 1996, 1 page. "Desktop OLAP Tools -If the **Tool** Fits, ...

Integrated systems for providing communications network management services ...

US Pat. 7225249 - Filed Sep 24, 1998 - MCI, LLC
30 The **Query** component of the **Service** Inquiry application enables **Service** ...
25(d) which enables the **customer** to select from among the following criteria ...

System and method for smart scripting call centers and configuration thereof

US Pat. 6826745 - Filed May 30, 2001 - Siebel Systems, Inc.
Scripts, as used herein, are **interactive** tools that guide a at least one of ...
customer inputs and to data The computer program code can cause a **query** of ...

Interactive data exploration apparatus and methods

US Pat. 5999192 - Filed Apr 30, 1996 - Lucent Technologies Inc.
Other tools include ad-hoc **query** tools and report writers. ... While AT&T has
many large databases containing billing and **customer** premise equipment ...

Personalized interactive digital catalog profiling

US Pat. 7013290 - Filed Jul 26, 2002
When sales functions are interchange mechanism that allows data from any source.
integrated with marketing and **customer service**, it is known Database ...

Computer controlled event ticket auctioning system

US Pat. 6023685 - Filed May 23, 1997
1 activates the site to become **interactive**, so participants can use it to place
bids. ... of each bid event can be identified for **customer service** purposes. ...

Interactive formula processing system for SQL databases

US Pat. 5897649 - Filed Nov 25, 1997 - Peoplesoft, Inc
... use 15 the contents of structured **query** language ("SQL") data bases. ...
of which **customer service** is generally acknowledged to be one of the highest. ...

Full-service research bureau and test center method and apparatus

US Pat. 6741967 - Filed Mar 26, 1999 - Vividence Corporation

In another embodiment, a **tool** is provided which **permits interactive** ... In a preferred embodiment, a **customer** logs onto the full-**service** bureau and test ...

Interactive formula processing system for SQL data base

US Pat. 5767453 - Filed Oct 24, 1995 - PeopleSoft, Inc.

To illustrate this last goal, consider (he negative possible **customer** base ... of which **customer service** is generally and C++. and the human errors (ie, ...

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